

I am Keiichiro Yanagi, Senior Executive Vice President and Representative Director of NTT DATA.

Thank you for your attendance today despite your busy schedule.

I will present an overview of the financial results for the third quarter of the fiscal year ending March 31, 2020.

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- Results for the Third Quarter of Fiscal Year Ending March 31, 2020 (The whole company basis)
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  - · Mid- to long-term financial trends

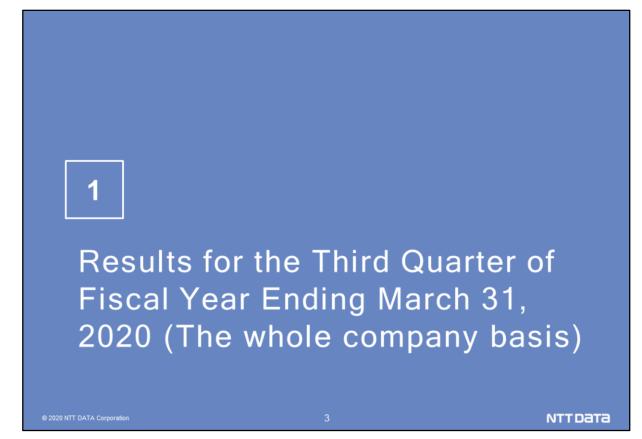
### Cautionary Statement Regarding Forward-looking Statements

- Forecast figures in this document are based on current economic and market conditions. As changes in the global economy and information services market are possible, NTT DATA Group cannot guarantee their accuracy.
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#### Results for the Third Quarter of Fiscal Year Ending March 31, 2020 The expansion of robust domestic and overseas businesses contributed to a stable increase in new orders received and net sales. Operating income remained on par with the previous fiscal year due mainly to an increase of costs for structural transformation and growth investments, despite an increase due to sales growth. (Billions of Yen, %) 2019/3 3rd Quarter 2020/3 3rd Quarter YoY YoY Results (Apr-Dec) Results (Apr-Dec) (Rate) (Amount) New Orders Received 1,404.8 1,579.9 +175.0+12.5% Net Sales 1,550.7 1,642.0 +91.4 +5.9% Operating Income 94.3 93.5 -0.8 -0.8% (Operating income margin) (6.1%)(5.7%)(-0.4P)Net Income Attributable to 59.5 57.9 -1.7 -2.8% Shareholders of NTT DATA

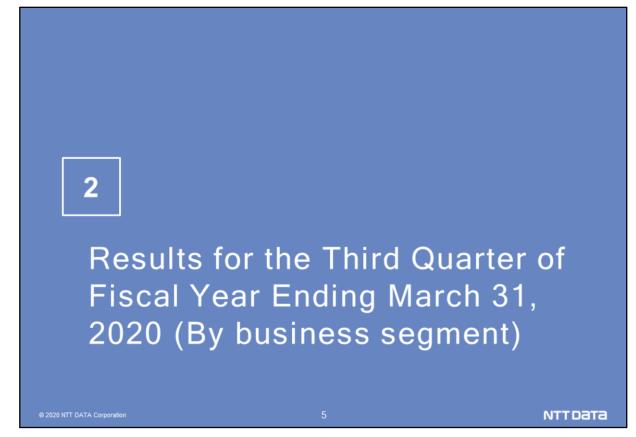
First, I will provide an overview of the financial results of the whole company.

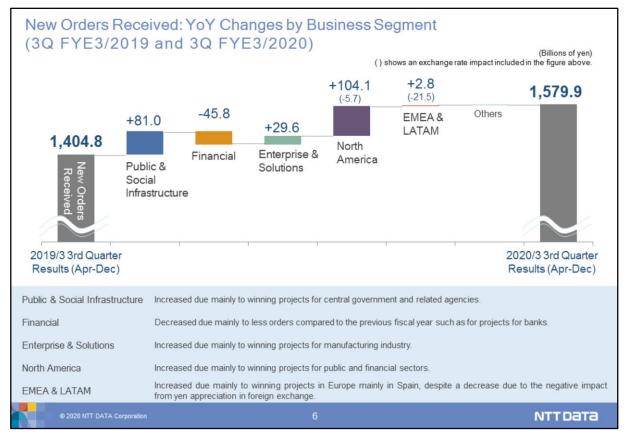
New orders received and net sales continued to grow steadily due to the expansion of robust domestic and overseas businesses.

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Structural transformation and growth investment have steadily progressed under the Mid-Term Management Plan. As a result of an increase in the relevant costs, operating income remained on par with the previous fiscal year, despite some contribution from sales growth.

Now, I will move on to the explanation regarding changes in each item in each segment.





First, I will explain the new orders received.

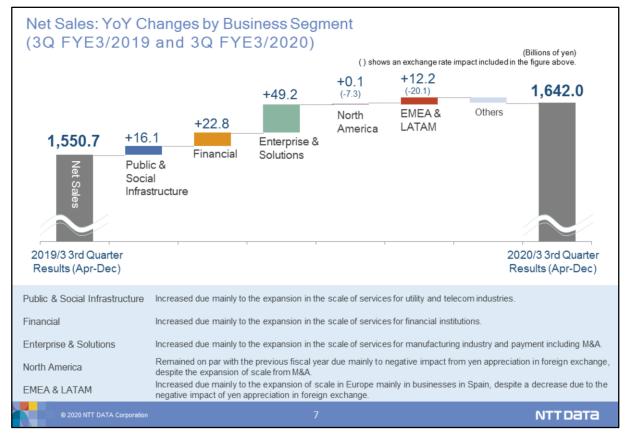
The Public & Social Infrastructure Segment won contracts for multiple projects, including large-scale projects for central government and related agencies, and thereby achieved significant growth.

The Financial Segment saw a decline in new orders received mainly because of less orders compared to the previous fiscal year such as for large-scale projects at banks. However, this move is in line with our expectations.

In the Enterprise & Solutions Segment, new orders received continued to grow steadily mainly in the manufacturing industry.

The North America Segment won contracts for multiple large-scale projects also in the third quarter and maintains strong performance.

In the EMEA & LATAM Segment, the growth rate looks small due to the negative impact from yen appreciation in foreign exchange, but the overall environment surrounding new orders received remained strong.



Let us move on to net sales.

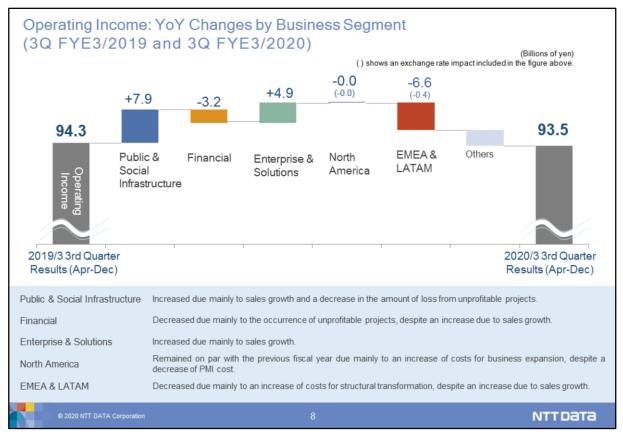
In the Public & Social Infrastructure Segment, sales for the utility and telecom industries steadily expanded.

The Financial Segment saw an increase in sales growth mainly in services for financial institutions.

The Enterprise & Solutions Segment remained robust due to the continued sales growth of payment services owing to the expanded scope of consolidation as a result of M&A in the previous fiscal year and the organic growth of CAFIS, as well as increased sales from services for the manufacturing industry.

The North America Segment remained on par with the previous fiscal year because of the negative impact from yen appreciation in foreign exchange despite recording increased sales on the local currency basis due to the expanded scope of consolidation as a result of M&A in the previous fiscal year.

In the EMEA & LATAM Segment, net sales continued to grow steadily in Europe, mainly in Spain, while the growth rate looks lower than reality, owing to the negative impact from yen appreciation in foreign exchange, as is the case for the new orders received.



Next, I will explain the operating income.

In the Public & Social Infrastructure Segment, operating income increased due to sales growth and a decrease in the amount of loss from unprofitable projects compared to the previous fiscal year.

Meanwhile, new unprofitable projects arose in the Financial Segment, which caused a decline in the operating income.

The Enterprise & Solutions Segment steadily increased operating income due to sales growth.

The North America Segment saw reduced PMI costs. However, it also saw increased sales costs associated with strong new orders received and other increased costs for business expansion, including costs related to the new M&A deals introduced in the business topics at the end of this presentation and growth investment. Due to these factors, operating income in this segment remained on par with the previous fiscal year.

In the EMEA & LATAM Segment, structural transformation has steadily progressed, and operating income has decreased because of the related costs.

The total loss from unprofitable projects at the end of the third quarter amounted to 12.1 billion yen across the company, and this figure is larger than expected at the beginning of the fiscal year. However, to achieve the Mid-Term Management Plan, we will not slow down but rather further accelerate the growth investment and structural transformation of 20 billion yen for the current fiscal year. Therefore, the situation is difficult for us to achieve the operating income guideline. However, we intend to get as close to the guideline as possible by accumulating income from stronger-than-expected sales and controlling regular expenses.

I would like to omit the explanations for the following slides that show business topics for each segment, numerical values, and other information. This concludes my presentation. Thank you for your kind attention.

#### Public & Social Infrastructure (3Q FYE3/2019 and 3Q FYE3/2020) (Billions of Yen,%) YoY YoY 2020/3 3rd Quarter Results (Apr-Dec) Results (Apr-Dec) (Amount) (Rate) **New Orders** 262.0 343.0 +81.0 +30.9% Received Net Sales 317.4 333.5 +16.1 +5.1% 25.4 17.5 +7.9 Operating Income +45.1% (+2.1P) (Operating income margin) (+5.5%)(7.6%)New orders received Increased due mainly to winning projects for central government and related agencies. Net sales Increased due mainly to the expansion in the scale of services for utility and telecom industries.

Increased due mainly to sales growth and a decrease in the amount of loss from unprofitable projects.

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(Explanation omitted)

Operating income

### Financial (3Q FYE3/2019 and 3Q FYE3/2020) (Billions of Yen,%) YoY (Rate) **New Orders** 320.5 274.7 -45.8 -14.3% Received +5.7% Net Sales 399.3 422.1 +22.8 37.3 34.1 Operating Income -3.2 -8.7% (8.1%) (-1.3P) (Operating income margin) (9.3%)New orders received Decreased due mainly to less orders compared to the previous fiscal year such as for projects for banks. Net sales Increased due mainly to the expansion in the scale of services for financial institutions. Operating income Decreased due mainly to the occurrence of unprofitable projects, despite an increase due to sales growth.

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#### Enterprise & Solutions (3Q FYE3/2019 and 3Q FYE3/2020) (Billions of Yen,%) 2020/3 3rd Quarter Results (Apr-Dec) YoY (Amount) YoY (Rate) New Orders 216.9 246.5 +29.6 +13.6% Received Net Sales +49.2 380.9 430.1 +12.9% Operating Income 37.8 42.7 +4.9 +12.9% (Operating income margin) (9.9%)(9.9%)(-0.0P) Increased due mainly to the expansion in the scale of services for manufacturing industry and payment including Net sales M&A. Operating income Increased due mainly to sales growth. **NTT Data**

## North America (3Q FYE3/2019 and 3Q FYE3/2020)

(Billions of Yen,%)

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	2019/3 3rd Quarter Results (Apr-Dec)	2020/3 3rd Quarter Results (Apr-Dec)	YoY (Amount)	YoY (Rate)		
New Orders Received	249.7	353.8	+104.1	+41.7%		
Net Sales	313.9	314.0	+0.1	+0.0%	$\Rightarrow$	
EBITA (*1) (EBITA margin)	8.0 (2.5%)	8.9 (2.8%)	+0.9 (+0.3P)	+11.2%	$\Rightarrow$	
Operating Income (Operating income margin)	0.5 (0.2%)	0.5 (0.2%)	-0.0 (-0.0P)	-5.3%	$\Rightarrow$	
(*1) EBITA = Operating income + Amortization of intangible assets subject to purchase price allocation (PPA) arising from acquisition and others.						
New orders received Increased due mainly to winning projects for public and financial sectors.						

EBITA
Operating income

Net sales

Remained on par with the previous fiscal year due mainly to negative impact from yen appreciation in foreign exchange, despite the expansion of scale from M&A.

Remained on par with the previous fiscal year due mainly to an increase of costs for business expansion, despite a decrease of PMI cost.

Remained on par with the previous fiscal year due mainly to an increase of costs for business expansion, despite a decrease of PMI cost.

#### (Billions of Yen,%) YoY YoY 2019/3 3rd Quarter 2020/3 3rd Quarter Results (Apr-Dec) Results (Apr-Dec) (Amount) (Rate) **New Orders** 331.8 334.6 +2.8 +0.9% Received Net Sales 322.5 +12.2 334.7 +3.8% 0.6 9.1 -8.4 EBITA (\*1) -93.1% (EBITA margin) (2.8%)(0.2%)(-2.6P) 3.2 -3.4 -6.6 Operating Income (Operating income margin) (1.0%)(-1.0%)(-2.0P) (\*1) EBITA = Operating income + Amortization of intangible assets subject to purchase price allocation (PPA) arising from acquisition and others. New orders received Increased due mainly to winning projects in Europe mainly in Spain, despite a decrease due to the negative impact from yen appreciation in foreign exchange. Increased due mainly to the expansion of scale in Europe mainly in businesses in Spain, despite a decrease due to the negative

Decreased due mainly to an increase of costs for structural transformation, despite an increase due to sales growth.

Decreased due mainly to an increase of costs for structural transformation, despite an increase due to sales growth.

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EMEA & LATAM (3Q FYE3/2019 and 3Q FYE3/2020)

impact of yen appreciation in foreign exchange

(Explanation omitted)

Net sales

Operating income

**EBITA** 



# Principal Measures Taken in the 3rd Quarter of Fiscal Year Ending March 31, 2020(1/5)

### Fully supporting JAPAN POST's cashless payment







In October 2019, NTT DATA announced that it will fully support JAPAN POST Co., Ltd.("JAPAN POST")'s implementation of cashless payment, which will be launched in February 2020 in collaboration with Sumitomo Mitsui Card Company, Limited and Panasonic System Solutions Japan Co., Ltd.

Although JAPAN POST so far handled only cash payments at service windows of the post offices, it has decided to deal with international brands of credit cards such as VISA, contactless payment through NFC (Note 1), and a variety of digital money including prepaid transportation cards. In so doing, the three companies, including NTT DATA, will implement 14,000 payment terminals at the windows of about 8,500 post offices to support JAPAN POST's cashless promotion.

The party has adopted the "CAFIS Arch" (Note 2)—a cloud-based comprehensive payment platform provided by NTT DATA—as its payment infrastructure and will provide a speedier and more convenient payment means for international customers who are expected to greatly increase in the near future.

Going forward, NTT DATA will offer diverse payment means to meet the variously changing cashless payment needs to further contribute to the realization of cashless society in Japan.

(Note 1) NFC (Near-Field Communication)

Wireless communication technology as defined by ISO as international contactless IC cards interface standards.

(Note 2) CAFIS Arch

The most used cloud-based cashless payment platform in Japan that can respond to all payment scenes such as credit cards payment, inbound tourists' payment, and QR code payment.

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# Principal Measures Taken in the 3rd Quarter of Fiscal Year Ending March 31, 2020(2/5)

Entrusted with producing anonymized medical data by becoming the first enterprise certified for entrustment with handling medical and related information after the enforcement of the Next Generation Medical Infrastructure Act







In December 2019, NTT DATA acquired the certification as an enterprise certified for entrustment with handling medical and related information based on the Next Generation Medical Infrastructure Act (Note 3) ("the Act"). Because of our greatly appreciated high-security capability and anonymized medical data technology, we have become the first enterprise certified for entrustment with handling medical and related information.

Whereupon, in January 2020, NTT DATA began producing anonymized medical data entrusted by Life Data Initiative (Note 4) ("LDI"), a general incorporated association which is a certified anonymized medical data producer. In this business, LDI performs administrative work as set forth by the Act in producing anonymized medical data, whereas NTT DATA operates and maintains the systems, extracts/anonymizes data, and so on. This will enable collecting and anonymizing detailed medical information, including electronic medical records, whose usage has not been promoted, as well as providing it to researchers, local governments, and private enterprises. Thus, it will contribute to the medical advances in Japan and the acceleration of research and development activities of pharmaceutical companies and others.

Going forward, NTT DATA will accumulate experience in producing anonymized medical data to gradually expand our services such as in handling imaging information in addition to electronic medical record data.

(Note 3) The Next Generation Medical Infrastructure Act

This is an abbreviation of the Act on Anonymized Medical Data That Are Meant to Contribute to Research and Development in the Medical Field (Act No. 28 of 2017).

(Note 4) Life Data Initiative (a general incorporated association)
A general incorporated association established in April 2018 for the purpose of promoting the usage of anonymized medical data

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# Principal Measures Taken in the 3rd Quarter of Fiscal Year Ending March 31, 2020(3/5)

# Enhanced capabilities in AWS and Federal Healthcare, to further accelerate the growth strategy in North America





NTT DATA Services, a subsidiary of NTT DATA Corporation, has successfully completed its acquisition of Flux7 Labs, Inc. ("Flux7"), and NET ESOLUTIONS CORPORATION ("NETE") respectively in December 2019.

- •Flux7 is an Amazon Web Services ("AWS") Premier Consulting Partner (Note 5) and provides cloud consulting services such as implementation, migration, and cloud-native application (Note 6) development for enterprises across industries. As a result of the acquisition, NTT DATA Services will add a team of highly specialized experts and enhance our capabilities in AWS, aligning with our focus to drive digital services for our clients.
- •NETE is a provider of digital transformation services through digital services, agile application development, and advanced data analytics for U.S. federal health clients. With the acquisition, NTT DATA Services will add more than 300 highly qualified team members and further expand the breadth of services. Clients will benefit from the companies' combination of digital services and expertise in Healthcare and Public Sector.

NTT DATA Services will accelerate our ongoing growth strategy, enhancing the value we can deliver for clients.

(Note 5) Premier Consulting Partner

A partner certified as world's top level among "AWS partner network," a partner program provided by AWS. A certified partner's business performance using AWS is higher than a certain level. They have rich track record of success and numerous certified technical consultants.

(Note 6) Cloud-native application

Applications developed and implemented ensuring flexible scalability in various environments using cloud technology.

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Principal Measures Taken in the 3rd Quarter of Fiscal Year Ending March 31, 2020(4/5)

# NTT DATA UK signs partner agreement for global digital transformation with a global body for professional accountants





NTT DATA UK Limited ("NTT DATA UK"), a subsidiary of NTT DATA Corporation, has signed a new, five-year partner agreement for global digital transformation with the Association of Chartered Certified Accountants ("ACCA"), the global body for professional accountants. The agreement is valued at around £50m in total.

NTT DATA UK has been providing ACCA's legacy platform system development and other services for over 12 years. The new agreement further expands NTT DATA UK's responsibilities to jointly promote ACCA's strategic global digital transformation programme as its partner. Specifically, in order to transform ACCA into a digitally-enabled organization, NTT DATA UK will ensure the delivery of new solutions and innovative business processes to support efficient global operations—for approximately 220,000 members and 530,000 students in 179 countries—for accountancy certification and lifetime member career development that can react proactively to market change. The agreement was awarded to NTT DATA UK as a result of ACCA's high recognition of the Long-Term Relationship it has built with the association, its rich experiences in digital transformation and its positive attitude toward the use of advanced technologies.

Going forward, NTT DATA UK will work to optimize and digitalize ACCA's business processes as well as provide innovative services as its strategic partner.

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Principal Measures Taken in the 3rd Quarter of Fiscal Year Ending March 31, 2020(5/5)

### A proof of concept (PoC) of the commercial use of solution for AI diagnostic imaging support in the medical field







In November 2019, NTT DATA and Med Support Systems Co., Ltd. began a PoC of the commercial use of solution for artificial intelligence (AI) diagnostic imaging support for diagnosis from brain MRI scans.

The PoC is evaluating the efficiency and effectiveness of the solution's Al diagnosis support engine and viewer in analyzing brain MRI scans. The solution combines Med Support Systems' image diagnostic system and NTT DATA's AI technology. The two companies will complete the evaluation by the end of fiscal 2019 and launch the service in fiscal 2020.

Both companies will expand their targets into non-brain MRI scans to provide solutions for AI diagnostic imaging support that can handle MRI scans of multiple body regions and diseases, thereby reducing the workload of healthcare professionals and improving medical quality.

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## Overview of Consolidated Results

	2019/3 3rd Quarter Results (Apr-Dec)	2020/3 3rd Quarter Results (Apr-Dec)	YoY (%)
New Orders Received	1,404.8	1,579.9	+12.5
Order Backlog	2,358.1	2,528.7	+7.2
Net Sales	1,550.7	1,642.0	+5.9
(Main item) Overseas Net Sales(*1)	651.2	669.5	+2.8
Cost of Sales	1,168.0	1,232.7	+5.5
Gross Profit	382.7	409.3	+7.0
SG&A Expenses	288.3	315.8	+9.5
Selling Expenses	107.0	111.9	+4.6
R&D Expenses	9.9	13.9	+40.7
Other Administrative Expenses	171.5	190.0	+10.8
Operating Income	94.3	93.5	-0.8
Operating Income Margin(%)	6.1	5.7	-0.4P
Financial Income and Costs/Share of Profit/Loss of Entities for Using Equity Method	0.3	-1.2	-
Income Before Income Taxes	94.6	92.3	-2.4
Income Taxes and Others(*2)	35.1	34.5	-1.7
Net Income Attributable to Shareholders of NTT DATA	59.5	57.9	-2.8
Capital Expenditures	123.8	138.2	+11.6
Depreciation and Amortization/Loss on Disposal of Property and Equipment and Intangibles <sup>(3)</sup>	119.0	122.8	+3.2

	(Billions of Yen,%)
FY Ended 2019/3 Results (Full-Year)	FY Ending 2020/3 Forecasts (Full-Year)
2,076.1	2,000.0
2,457.1	2,380.0
2,163.6	2,240.0
881.1	910.0
1,618.6	1,658.0
545.0	582.0
397.3	434.0
146.7	160.0
15.1	22.0
235.5	252.0
147.7	148.0
6.8	6.6
-0.8	-3.0
146.9	145.0
53.3	53.0
93.6	92.0
179.2	202.0
160.7	162.0

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<sup>(\*1)</sup> The total of external net sales of North America and EMEA & LATAM Segments and China & APAC regions.

(\*2) "Income Taxes and Others" includes "corporate income taxes" and "net income attributable to non-controlling interests."

(\*3) "2020/3 3rd Quarter Results" and "FY Ending 2020/3 Forecasts (Full-Year)" were calculated excluding the effect (3rd quarter estimate of 28.2 billion yen and full-year estimate of 34.5 billion yen) of IFRS 16 (new lease standard) which has been applied since April 2019.

### Consolidated New Orders Received and Order Backlog

Detail of Consolidated New Orders Received (to Clients Outside the NTT DATA Group) (Billions of Yen)						
		2020/3 3rd Quarter Results (Apr-Dec)		FY Ending 2020/3 Forecasts (Full-Year)		
Public & Social Infrastructure	262.0	343.0	391.1	402.0		
(Main Central Government and Related Agencies, Item) Local Government, and Healthcare	127.4	202.3	194.5	226.0		
Telecom and Utility	74.2	82.5	114.0	93.0		
Financial <sup>(*1)</sup>	320.5	274.7	458.2	389.0		
(Main tem) Banks, Insurance, Securities, Credit Corporations, Financial Infrastructure/Network Services	255.9	189.6	361.8	278.0		
Cooperative Financial Institutions	46.0	69.8	69.9	93.0		
Enterprise & Solutions(*2, 3)	216.9	246.5	307.7	297.0		
(Main Retail, Logistics, Payment and Other Service	51.4	56.6	73.0	73.0		
item) Manufacturing	133.6	153.3	188.8	184.0		
Data Center, Network, and Other Solutions	26.4	30.3	38.0	33.0		
North America	249.7	353.8	427.6	414.0		
EMEA & LATAM	331.8	334.6	457.4	466.0		
Detail of Consolidated Order Backlog				(Billions of Yen)		
Order Backlog	2,358.1	2,528.7	2,457.1	2,380.0		
Public & Social Infrastructure	407.0	485.3	416.8	416.0		
Financial	829.9	775.4	828.8	757.0		
Enterprise & Solutions	127.5	133.2	131.0	112.0		
North America	703.7	838.4	784.7	767.0		
EMEA & LATAM	278.1	281.3	282.4	303.0		

<sup>(\*1)</sup> The figures for Financial are the results and "FY Ending 2020/3 Forecasts (Full-Year)" based on the change of category in which Financial Network Services is recorded, made in the 2<sup>nd</sup> quarter of the fiscal year ending March 31, 2020.

(\*2) New Orders Received of Enterprise & Solutions does not include orders taken via other segments.

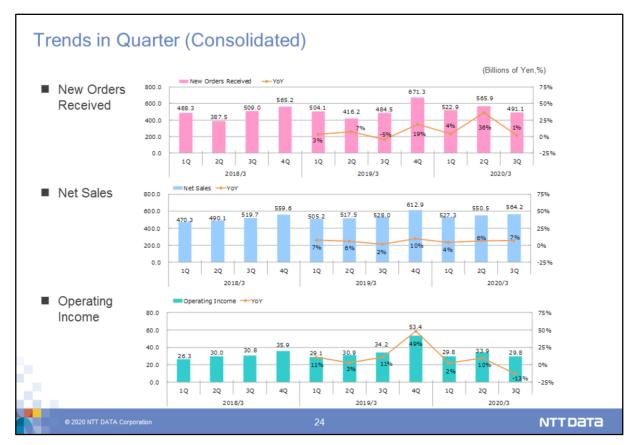
(\*3) The figures for Enterprise & Solutions for "2019/3 3<sup>rd</sup> Quarter Results" show results based on revision of the details recorded as of March 31, 2019.

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Consolidated Net Sales					
Detail of Consolidated Net Sales (to Clients Outside the NTT DATA Group) (Billions					
		2019/3 3rd Quarter	2020/3 3rd Quarter	FY Ended 2019/3	FY Ending 2020/3
		Results	Results		Forecasts
		(Apr-Dec)	(Apr-Dec)	(Full-Year)	(Full-Year)
Public & Social Infrastructure		264.1	276.7	399.6	407.0
(Main Central Government Item) Local Government	and Related Agencies, and Healthcare	143.4	144.2	224.6	230.0
Telecom and Utility		62.8	69.4	91.1	90.0
Financial(*1)		352.7	370.7	491.6	507.0
	ecurity, Credit Corporations ructure/Network Services	264.0	277.3	369.2	381.0
Cooperative Financi	al Institutions	78.6	74.4	105.4	101.0
Enterprise & Solutions(*2,3)		274.1	315.1	379.2	406.0
(Main Retail, Logistics, Pa	yment and Other Service	88.8	107.0	121.7	147.0
item) Manufacturing		137.3	157.5	191.7	190.0
Data Center, Networ	k, and Other Solutions	41.4	42.8	57.0	62.0
North America		310.5	310.2	416.5	435.0
EMEA & LATAM		319.3	331.6	433.9	439.0
Net Sales by Products a	Net Sales by Products and Services (to Clients Outside the NTT DATA Group) (*4) (Billio			(Billions of Yen)	
Consulting			192.8	233.9	345.0
Integrated IT Solution		165.0 429.2	448.1	584.9	582.0
System & Software Developm			421.3	602.1	573.0
Maintenance & Support			517.5	666.7	650.0
Others		53.5	62.4	76.0	90.0
Net Sales by Products and Ser	Net Sales by Products and Services Total		1,642.0	2,163.6	2,240.0
(**1) The figures for Financial are the results and "FY Ending 2020/3 Forecasts (Full-Year)" based on the change of category in which Financial Network Services is recorded, made in the 2 <sup>nd</sup> quarter of the fiscal year ending March 31, 2020.  (**2) Net Sales of Enterprise & Solutions does not include sales of projects undertaken through other segments.  (**3) The figures for Enterprise & Solutions for "2019/33" Quarter Results" show results based on revision of the details recorded as of March 31, 2019.  (**4) The figures for Net Sales by Products and Services (to Clients Outside the NTT DATA Group) show results based on revision of the details recorded.					

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Foreign exchange rates (used for the conversion of the amount of new orders received and incomes and expenditures)

(Yen,%)

	2019/3 3rd Quarter Results (Apr-Dec)	2020/3 3rd Quarter Results (Apr-Dec)	YoY (%) <b>(</b> ②-①)/①	FY Ended 2019/3 Results (Full-Year)	FY Ending 2020/3 Forecasts (Full-Year)	YoY (%) (@-③)/③
USD	111.11	108.55	-2.3%	110.88	109.00	-1.7%
EUR	129.46	121.06	-6.5%	128.37	124.00	-3.4%

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