

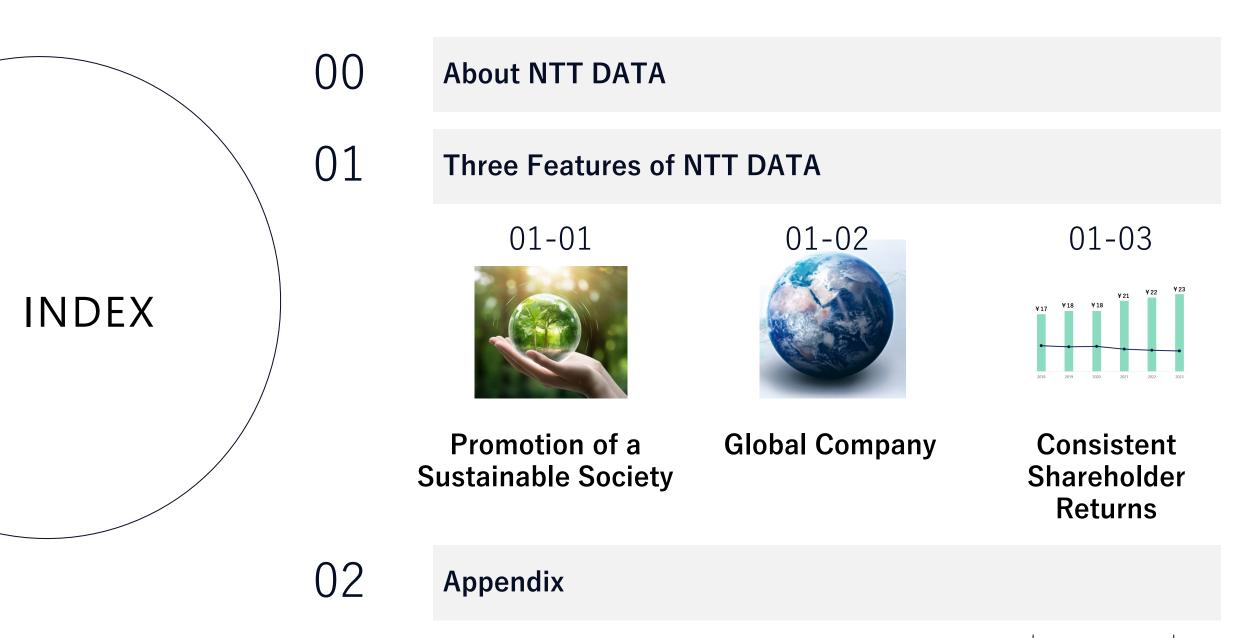


# NTT DATA Company Briefing Session

December 14, 2023 NTT DATA Group Corporation (Securities Code: 9613) Senior Vice President, Head of Corporate Headquarters Head of Strategy Office, Corporate Headquarters Tadaoki Nishimura

The English text is a translation of the Japanese original. The Japanese original is authoritative.

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Mission Statement

NTT DATA uses information technology to create new paradigms and values, which help contribute to a more affluent and harmonious society.

**Group Vision** 

# Trusted Global Innovator

Company Name

**NTT DATA Group Corporation** 

Head Office

Toyosu Center Bldg., 3-3, Toyosu 3-chome, Koto-ku, Tokyo 135-6033, Japan

CEO

Yo Honma President and CEO, Representative Director

Offices

50+ countries and regions

History

- 1967 Established DATA Communications Bureau within Nippon Telegraph and Telephone Public Corporation
- 1988 NTT DATA founded
- 1995 Listed on the Second Section of the Tokyo Stock Exchange
- 1996 Listed on the First Section of the Tokyo Stock Exchange
- 2022 Listed on the Prime Section of the Tokyo Stock Exchange

Number of Employees\*

About 195,000

\*As of March 2023

### NTT DATA's Business (1/2)

# Combines various IT services and advanced technologies to deliver the optimal services and solutions to clients around the world

#### **Major NTT DATA Services**

#### Consulting

- IT system development strategizing and planning together with clients
- Proposal of issue resolution and process transformation solutions powered by IT

#### System Integration / Software Development

- Contracting of planning, design, and development of clients' information systems
- · Creation of paradigms that resolve client issues with IT

#### Maintenance / Support

• Technical support, operation, and maintenance services that ensure clients can continue to use IT systems reliably

#### Integrated IT Solutions

- One-stop support for everything from IT system concept planning to development, operation, and maintenance
- Full-cycle IT services supplied to clients and society
- Options for clients to use systems built on capital investment and assets held by NTT DATA

#### IT Infrastructure, Communication Terminal Equipment Sales, etc.

- Managed services and data center operation management services
- Communication terminal equipment sales, maintenance services, etc.

#### **NTT DATA's Points of Differentiation**

#### Foresight for Identifying Trends

Consulting and process transformation capabilities based on sophisticated technological prowess and ability to create

#### **Power to Create**

Robust expertise pertaining to business processes and sophisticated development capabilities gained through businesses conducted with clients in wide-ranging industries

# Project Management Capabilities

Coordination and project management capabilities for working with multiple partners and large-scale projects from a balanced position

#### System Management and Operation Capabilities

System management and operation capabilities honed through reliable operation of critical IT systems supporting social foundations

#### Power to Connect

Edge-to-cloud service operation capabilities focused on areas of expertise of NTT Ltd., such as data centers, networks, and managed services

#### Healthy Financial Base

Long history and experience in creating numerous society-wide, cross-industry paradigms and a strong, healthy financial base supporting these efforts

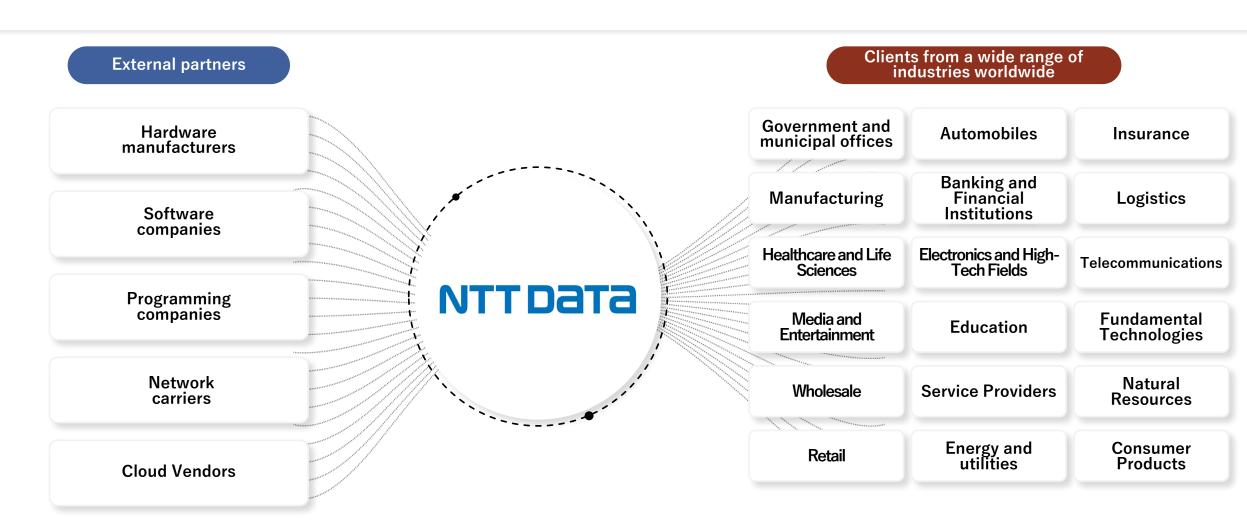
NTT DATA's Strengths

# **Long-Term Relationships**

-Trust and connections with clients-

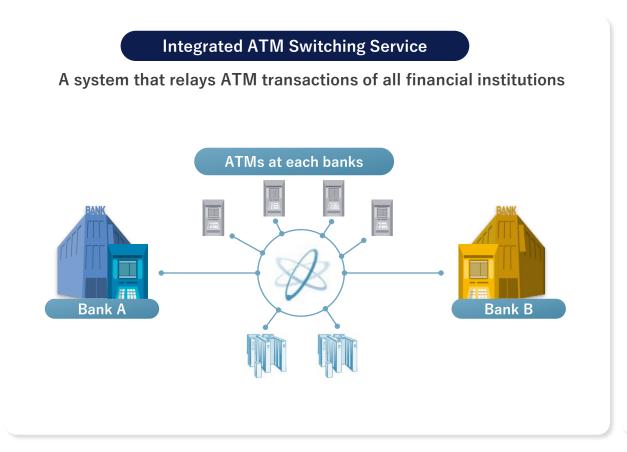
### NTT DATA's Business (2 / 2)

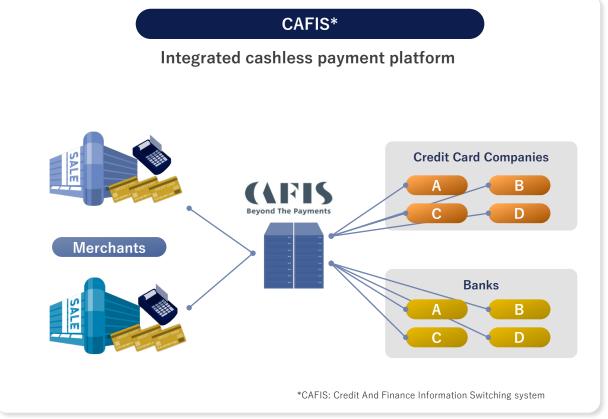
# Familiarizing with the businesses of clients to globally provide them with optimal IT services chosen from various options



#### NTT DATA's Services and Solutions

We provide services that support the social infrastructures in our communities through corporate clients in the public, financial, retail/communications, and other sectors



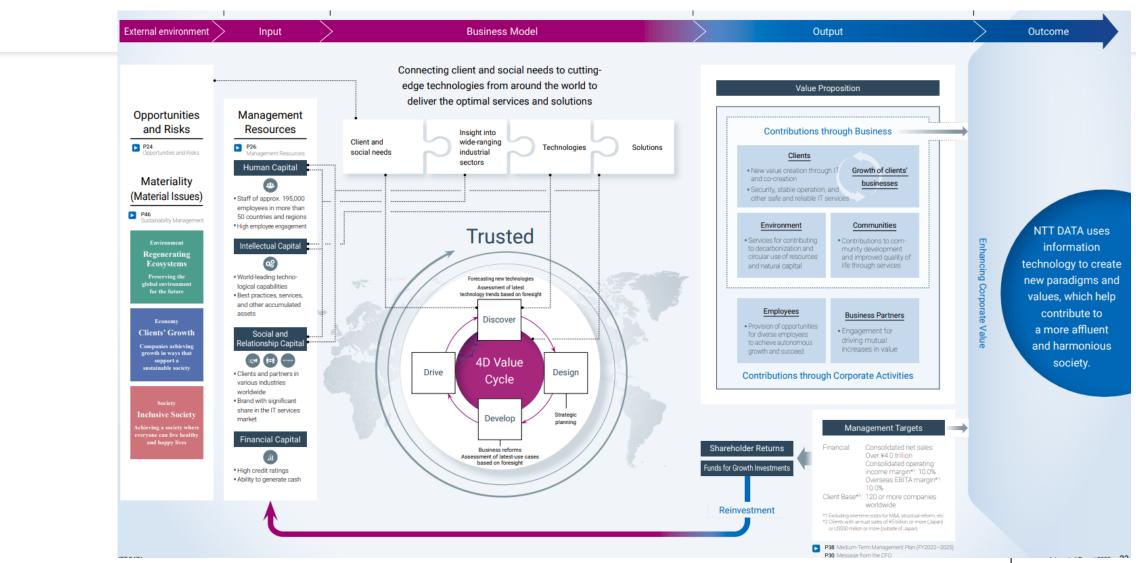


01-01

# Promotion of a Sustainable Society

#### **NTT DATA's Mission Statement**

By leveraging our strengths in connecting client and social needs with cutting-edge technologies to deliver the optimal services and solutions, we promote a sustainable society



NTT Data

**Current Medium-Term Management Plan** 

1. Promotion of a Sustainable Society

2. Global Company

3. Consistent Shareholder Returns

3 Stage

# Realizing a Sustainable Future

Connect people with technology to create value and a sustainable future with our clients.

Current MMP

(2022-25)

Net Sales:

 Consolidated Operating Income Margin:

Overseas EBITA Margin:

Client Base:

Over ¥4 trillion

0.0%\*

10.0%\*

120 companies

## Midpoint to Global 3<sup>rd</sup> Stage (2019-21)

Pursuing profitable global growth with consistent belief and courage to change.

• Net Sales: ¥2.55 trillion

 Consolidated Operating Income Margin:

Management

**Targets** 

8.3%\*

Overseas EBITA Margin: 6.5%\*

Client Base: 82 companies

Recognized Global Brand (2016-18)

NTT DATA: Ascend; Rise & grow our global Brand

Net Sales: ¥2.16 trillion

**Increased Global Coverage (2005-2015)** 

A global corporate group that provides diverse IT services

• Net Sales: ¥1.61 trillion

\*Excluding one-time costs for M&A, structural reform, etc.

1. Promotion of a Sustainable Society

2. Global Company

3. Consistent Shareholder Returns

New value propositions for the realization of a sustainable society

NTT DATA seeks to grow together with clients by helping preserve the environment and addressing social issues to contribute to the realization of a sustainable society through its corporate and business activities

# Realizing a Sustainable Future

Regenerating Ecosystems



Circular Economy Carbon Nature Neutrality Conservation Clients' Growth







Future Smart X Trusted of Work Co-Innovation Value chain

Inclusive Society







Digital Accessibility

Human rights & ity DEI

Community Engagement

**NTT Data** 

Creating value for sustainability

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## Contribution to Society through Business and Corporate Activities (1/2)













### Contribution to Society through Business and Corporate Activities (2/2)

Successfully installed "C-Turtle," a GHG emission visualization system, for a cumulative total of 500 companies (Number of inquiries: doubled from last year)

Support activities for Scope 3 reduction\*1 through consulting for accurate emission visualization

Adopting a total emissions allocation method that links emissions of supplier companies to transactions

Make it possible to incorporate reduction efforts implemented and realized by supplier companies into the client companies' emissions

Propose solutions to reduce emissions through consulting in addition to visualization





\*1

Scope1: Direct emission of greenhouse gases by the operator (Fuel combustion, industrial processes)

Scope2: Indirect emission of electricity, heat and steam supplied by other companies

Scope3: Indirect emission in the supply chain of companies other than Scope1 and 2

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01-02 Global Company **NTT DaTa** 13 © 2023 NTT DATA Group Corporation

## **Changes in Net Sales**

Net sales has been increasing for 34 consecutive years since the company was founded, growing in four phases, and currently the overseas sales ratio exceeds 60%





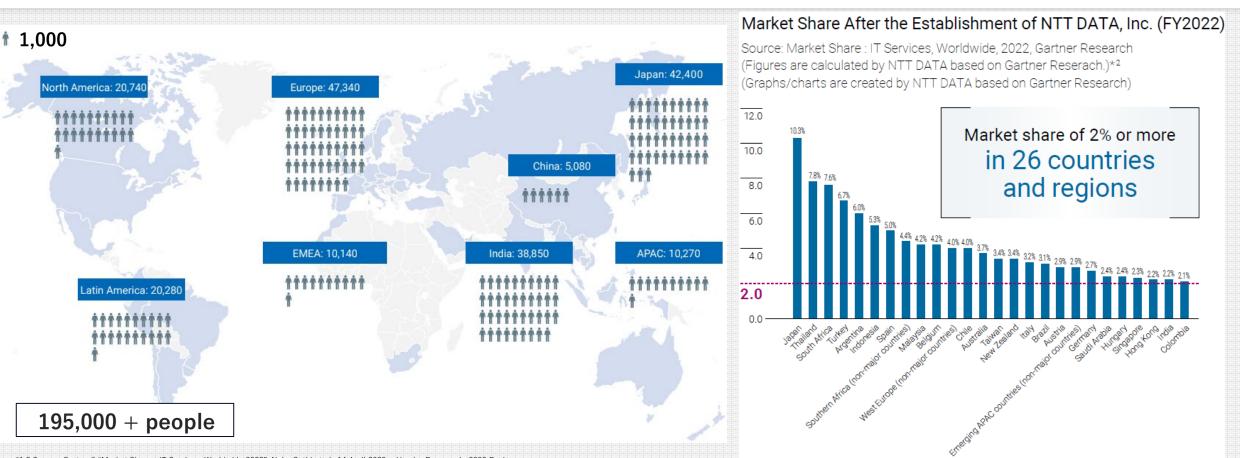
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Company Briefing Session

NTTDATA

#### **Our Presence in Overseas Market**

In the IT services market vendor ranking by revenue<sup>\*1</sup>, we ranked 6<sup>th</sup> in the global market and 2<sup>nd</sup> in the Japan market
The number of countries and regions where we hold a market share of 2% or more has expanded to 26



\*1.2 Source: Gartner®, "Market Share: IT Services, Worldwide 2022", Neha Sethi et al., 14 April 2023 Vendor Revenue in 2022 Basis
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\*For the purpose of this report, the sales and shares of NTT Ltd., with which NTT DATA undertook a business combination on October 1, 2022, are listed separately in regard to the first half of FY2022, prior to the business combination (April 1 to September 30, 2022). However, these share figures are based on a preliminary calculation for the Grove ret sales are not sales arrived at by adding the net sales of NTT Ltd. to those of NTT DATA.

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#### **Our Presence in Domestic Market**

While we have gained a large market share in each market, there is still room for growth in enterprise market

# NTT DATA's Domestic Rankings, Market Share, and The Size of Domestic Market in 2022\*

#### Public & Social Infrastructure

IT Services Market Vendor Ranking in Public & Social Infrastructure Market (Japan)\*3 by revenue

 $3_{rd}$ 

Public & Social Infrastructure Market (Japan) and NTT DATA's Market Share\*3 by revenue



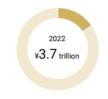
NTT DATA's Market Share

#### **Finance**

IT Services Market Vendor Ranking in Financial Market (Japan)\*3 by revenue

 $\mathbf{1}_{\mathsf{st}}$ 

Financial Market (Japan) and NTT DATA's Market Share\*3 by revenue



NTT DATA'S Market Share

#### **Enterprise**

IT Services Market Vendor Ranking in Enterprise Market (Japan)\*3 by revenue

 $2_{nd}$ 

Enterprise Market (Japan) and NTT DATA's Market Share\*3 by revenue



NTT DATA's Market Share

7.4%

\* For the purpose of this report, the sales and shares of NTT Ltd., with which NTT DATA undertook a business combination on October 1, 2022, are listed separately in regard to the first half of FY2022, prior to the business combination (April 1 to September 30, 2022). However, these share figures are based on a preliminary calculation for the Group's full-year net sales arrived at by adding the net sales of NTT Ltd. to those of NTT DATA.

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<sup>\*3</sup> Graphs and charts are created by NTT DATA based on Gartner Research.

Source: Gartner®, "Market Share: IT Services, Worldwide 2022", Neha Sethi et al., 14 April 2023 Vendor Revenue in 2022 Basis Amounts are translated at a rate of ¥131.38 to US\$1 for 2022.
Public and Social Infrastructure Markets: Government, Education, Healthcare and Life Sciences, Power and Utilities/Financial Markets: Banking & Investment Services, Insurance / Enterprise Markets: Communication Media and Services, Manufacturing and Natural Resources, Retail, Oil and Gas Gartner does not endorse any vendor, product or service depicted in its research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose. GARTNER is a registered trademark and service mark of Gartner and Magic Quadrant is a registered trademark of Gartner, Inc. and/or its affiliates in the U.S. and internationally and are used herein with permission. All rights reserved.

# Five Strategies for Global Growth in the Medium-Term Management Plan

We promote five strategies for further global growth

Strategy 1 | Capitalize on the Convergence IT & Connectivity Strategy 2 Strategy 3 Strategy 4 Strengthen **Enhance advanced Evolve** to & Development Consulting an Asset-Based with Foresight **Technology Business Model** Strategy 5 | Be the Best Place to Work **Optimize Strategic Investments for Growth** 

### What to be realized

Solve social issues through collaboration across industries and improve value provided through the utilization of Connectivity

## **Pillars of strategy**

Enhance competitiveness and shift business portfolio by strengthening consulting and technological capabilities, which are thoroughly used as assets

## Base of strategy

Recruit and develop talents to maintain mid- to long-term competitiveness and create proactive workplaces

1. Promotion of a Sustainable Society

2. Global Company

3. Consistent Shareholder Returns

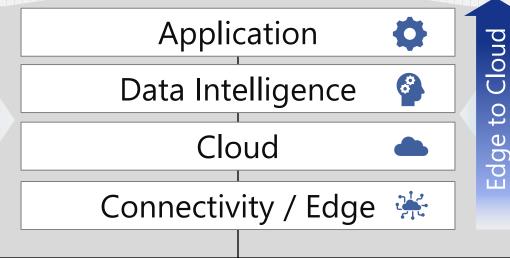
## Strategy 1 - Capitalize on the Convergence IT & Connectivity

# By combining "Power to Connect of NTT Ltd." to "Power to Create of NTT DATA," we create systems and value that only NTT DATA can provide



# NTT Data

Ability to build a system with deep customer understanding and advanced technology



# NTT Ltd.

Strength in Edge-to Cloud Operation Services

























Various client contact points and devices

ession NTT Data

[Case Study] Strategy 1 | Capitalize on the Convergence IT & Connectivity

Accelerate the creation of value beyond the boundaries of each business field by collecting data through a private 5G network and analyzing the collected data using AI, etc.

### BMW (EMEAL) Factory DX (Innovation Hub)

Build a private 5G environment in the factory

Develop use cases for autonomous driving based on camera images
and sensor information



#### NTT DATA EMEAL



## NTT Ltd.

Insights and use-case planning capability in Automotive industry

Infrastructure building capabilities and Managed Services

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# Three strategic investments are implemented to achieve the Medium-Term Management Plan and drive medium- to long-term growth

# **1**Strategic Investments

- Enhancement of focus technologies and operations in focus industries
- Development and expansion of next-generation businesses to drive medium- to long-term growth

Focus Technologies

Focus Industries



















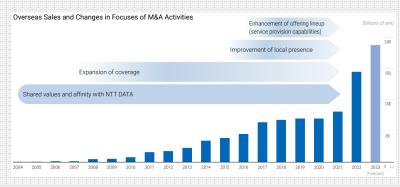




Auto Insurance Telco Banking

## 2M&As

- Acquisition of digital technology-related capabilities
- Improvement of presence through growth in overseas sales and market shares



# **3 Data Center Investments**

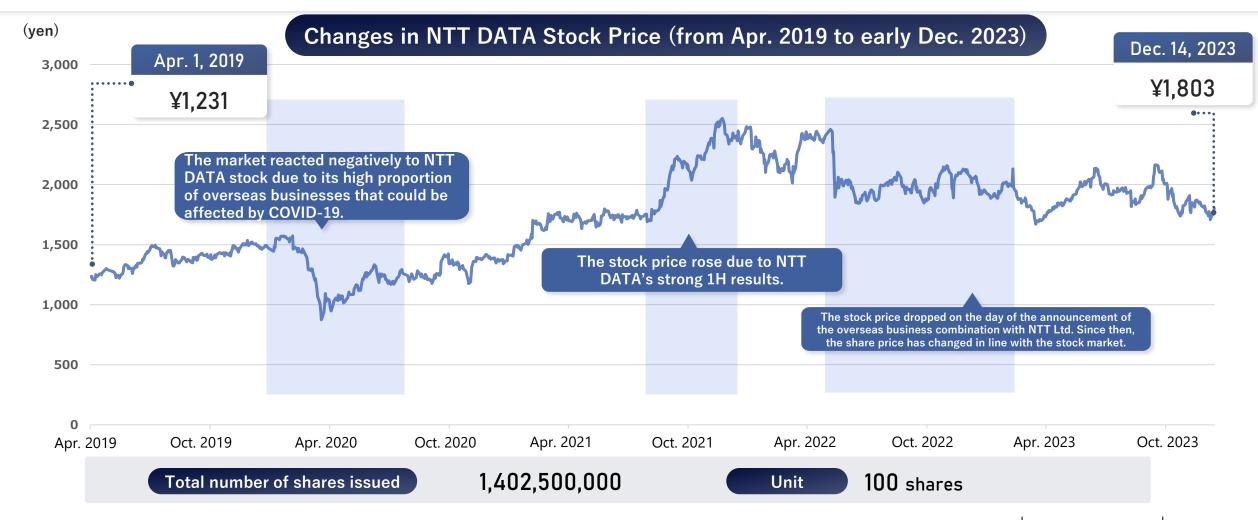
- Establishment of market position in light of high market growth rates and robust demand
- Development of high-value-added businesses



01-03 **Consistent Shareholder** Returns **NTT Data** © 2023 NTT DATA Group Corporation

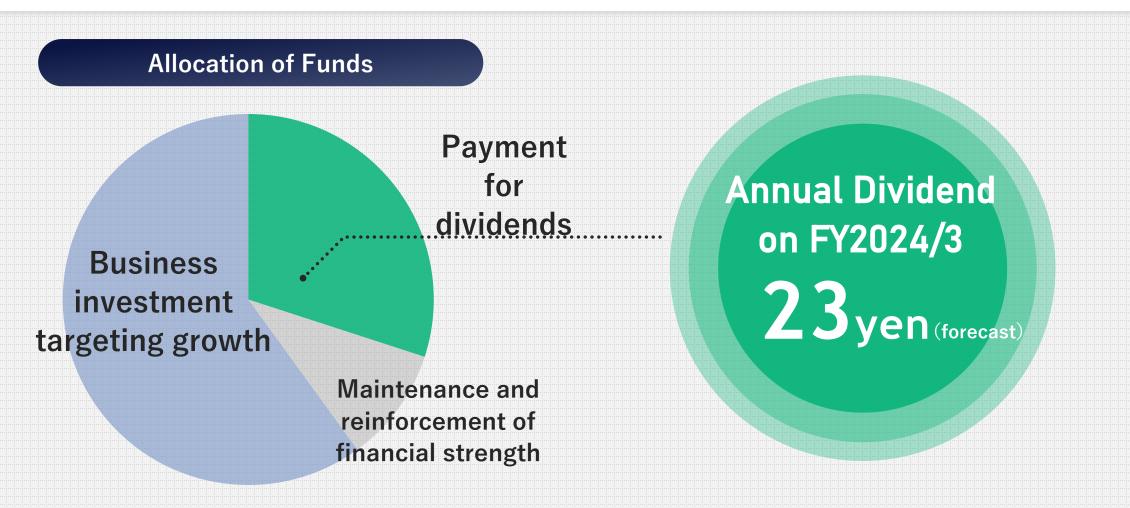
### **NTT DATA Stock Historical Prices**

Despite changes in the operational environment, our stock price has increased by 1.5 times, driven by growth investments and sustained efforts to enhance corporate value



# **Capital Allocation Policy**

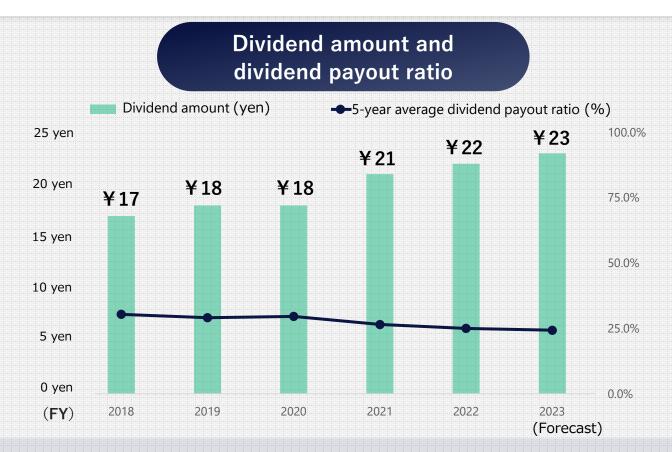
Cash is allocated in consideration of the balance between growth investment, shareholder returns, and maintaining and strengthening financial position of the Company



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**Changes of Dividend Amount** 

# Emphasizing the maintenance of the dividend payout ratio, we provide stable dividends



(\*1) For "weighted average of past 5 yrs" in IFRS, figures based on JGAAP are used in FY2016 and earlier.

(\*2) On July 1, 2017, a 5-for-1 stock split was conducted. Dividend per share is recorded with an amount considering this stock split.

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Three Features of NTT DATA

Promotion of a Sustainable Society

Global Company

Consistent Shareholder Returns



Integrated Report 2023 https://www.nttdata.com/global/en/investors/library/ar/

Sustainability Report 2023 Data Book <a href="https://www.nttdata.com/global/en/sustainability/report">https://www.nttdata.com/global/en/sustainability/report</a>

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# Thank you for your attention

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Note

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<sup>\*</sup> Descriptions and predictions in this document are based on current information and may change due to domestic and international economies, trend in the information service industry, and development of new services and technologies. Therefore, the Group will not guarantee its certainty.

<sup>\*</sup> Services and products described in this document are registered trademarks or trademarks of NTT DATA CORPORATION or its group companies.

02

# Appendix



## Results for the Second Quarter of Fiscal Year Ending March 31, 2024

Excerpt from Company Presentation for the Second Quarter of Fiscal Year Ending March 31, 2024

Despite increased costs associated with overseas business combination and structural transformation, performance has remained strong. Aiming to achieve full-year forecasts, including net income.

- Net sales increased due to the effect of expanded consolidation of NTT Ltd. as well as the business growth in Japan and Europe and the impact of foreign exchange rates.
- Operating income increased due to the effect of expanded consolidation of NTT Ltd. and sales growth despite an increase in overseas business combination and structural transformation costs
- Net income decreased due to an increase in financial expenses accompanied with the effect of expanded consolidation of NTT Ltd.
- New orders received increased due to the effect of expanded consolidation of NTT Ltd. and winning of large projects in Japan.

Q2 FYE3/ <b>2023</b>	Q2 FYE3/ <b>2024</b>	VeV				
(Apr-Sep)	(Apr-Sep)	YoY (Amount)	YoY (Rate)		FYE3/ <b>2024</b> Forecasts	Progress toward Forecasts
1,371.4	2,078.5	+707.1	+51.6%	7	4,100.0	50.7%
<b>107.9</b> (7.9%)	<b>121.9</b> (5.9%)	+13.9 (-2.0P)	+12.9%	7	<b>292.0</b> (7.1%)	41.7%
72.8	53.0	-19.7	-27.1%	<u>\</u>	144.0	36.8%
1,194.7	2,166.6	+971.9	+81.4%	7	Excl. NTT Ltd. 2,850.0	_
-	107.9 (7.9%) 72.8	1,371.4       2,078.5         107.9       121.9         (7.9%)       (5.9%)         72.8       53.0         1,194.7       2,166.6	1,371.4       2,078.5       +707.1         107.9       121.9       +13.9         (7.9%)       (5.9%)       (-2.0P)         72.8       53.0       -19.7         1,194.7       2,166.6       +971.9	1,371.4 2,078.5 +707.1 +51.6%  107.9 121.9 +13.9 +12.9%  72.8 53.0 -19.7 -27.1%  1,194.7 2,166.6 +971.9 +81.4%	1,371.4 2,078.5 +707.1 +51.6% 7  107.9 121.9 +13.9 (-2.0P) +12.9% 7  72.8 53.0 -19.7 -27.1% 1,194.7 2,166.6 +971.9 +81.4% 7	1,371.4 2,078.5 +707.1 +51.6%

02. Appendix

# Featured Technology: Co-creation with clients using generative Al

While appropriately combining the promotion and control of generative AI, we are accelerating the provision of generative AI consulting and Generative AI assets, launching co-creation with clients projects, and promoting the creation of advanced use cases.

**Extensive Generated AI Assets** 





Global advanced cases

Co-creation projects with Toyota Motor Corporation and others are being promoted globally

Utilize generative Al-related assets globally

Improve development productivity \*

\*Development productivity = Productivity in manufacturing and testing processes

The Large-Scale Language Models developed by NTT Research Labs

tsuzumi

Co-creation with clients

Clients

195,000+

Human resources utilizing generative Al

Dedicated environment with high reliability and full stack for Generative Al

New value offers driven by Generative Al

**Promotion** of using generative AI

Consulting (Strategy 2)

**Asset Provision** (Strategy 3)

Control of using generative AI

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Excerpt from Company Presentation for the Second Quarter of Fiscal Year Ending March 31, 2024

# Overseas Business Growth Accompanied by Quality

Achieved solid profit growth as a result of structural transformation that had been implemented since before the overseas business combination.

Promote full-fledged transformation in the future to achieve the MMP target EBITA margin of 10%\*1.

