

Business Success cases - Agile Transformation of a traditional German industrial insurer

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Why NTT DATA?

NTT DATA is one of three SAFe® Global Transformation Partners. Our transformation consultants have extensive knowledge and practical experience to support your Agile transformation and can confidently answer all questions about scaled agility and its application and provide practical examples.

What sets us apart is partnered implementation and Agile coaching across all roles and hierarchies. We offer one-stop transformation consulting from analysis to structuring to support in implementing a customized agile organizational model.

About our Client

Traditional German industrial insurer, for global insurance solutions with local insider view - from a single source. Headquartered in Germany with foreign branches, subsidiaries and affiliates in more than 175 countries.

With more than 4,500 employees around the world, industrial insurer globally offers a comprehensive range of innovative products to cover all types of business risks - liability, property, marine, legal, cyber - in flexible, professionally managed programs for domestic and international risk exposures.

Business Challenge

- IT with +600 employees is to be completely converted to SAFe® with the "Agile Transformation" initiative
- After successful implementation in IT, the approach is to be rolled out to other organizational units
- Very rigid and hierarchical organization
- Outdated IT and architecture with high technical debt
- Collaboration between business and IT very low so far

Solution

- Introduction of SAFe® for 120 employees as a pilot and setting up of a new organization with accompanying change measures.
- Scaling to 6 Agile Release Trains, including the introduction of an overarching control or the Solution and Portfolio Levels
- Coaching of business, IT and management in the application of SAFe® and the creation of Epics, Features and Enablers
- Portfolio Canvas (Current State and Future State)
- Execution of Value Stream Workshops and introduction of Portfolio Management
- Preparation of ceremonies
- Support by agile PMO functions

Outcomes

- Holistic management with value streams and portfolio management
- Increase in productivity through consistent processing of the topics with the highest business value
- Lean project management with less overhead through efficient cooperation and high transparency between the teams
- Accompaniment and support in the change from classic to agile with NTT DATA's experience from other projects
- Higher quality and more sustainable solutions due to higher responsibility of the teams in solution design
- Significant increase in development speed