

## Ariba Usage Guide\_Order Confirmation\_Ver.1.0

NTT DATA Corporation Procurement Department

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#### **Revision History**

## 1. Introduction

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NTT DATA and the group companies participating in SSC (purchasing tasks) (\*) (hereinafter called "the Buyer" or "Buyer") will start using a system provided by SAP Ariba ("Ariba") for purchasing contract procedures (from orders/order confirmation to delivery/invoicing) with supplier companies (the "Supplier") at the end of July, 2022.

This document is the guide that enables the Supplier to use Ariba for smooth purchasing transactions with the Buyer.

The guides are prepared per task handled by the Supplier.

Images (especially screen captures) appeared in the guides are as of a date of revising each guide. Images in the guides may be different from images on the system due to changes in UI and other reasons.

Please understand possible differences in advance.

\* For group companies participating in SSC (purchasing tasks), see the URL below:

https://www.nttdata.com/jp/ja/about-us/proc/g-ssc/

\* The group companies participating in SSC shall be valid from the time when NTT DATA makes the announcement.

\* The name of AribaNetwork has been changed to BusinessNetwork by SAP JAPAN Ltd., however, this document continues to be effective as AribaNetwork.

### **1-2. Structure of Ariba Usage Guide**

Below is the structure of the "Ariba Usage Guide." See a guide suitable for your purpose.

Guide title	Outline
Ariba Usage Guide_Common	Explains procedures for logging in and out Ariba and various contact information on how to operate Ariba
Ariba Usage Guide_Order Confirmation	Explains procedures for implementing order confirmation on Ariba
Ariba Usage Guide_Delivery/Invoicing	Explains procedures for creating invoices and checking payment announcement on Ariba

## **1-3. Scope of This Guide**

This section explains the overall image of purchasing contract procedures and the scope of this Guide.

Scope of this Guide



#### **1-4. How to See Various Materials**

You can see documents such as reference materials for initial settings for use of Ariba and tasks not described in this Guide on our website [https://www.nttdata.com/jp/ja/about-us/proc/].

At the bottom of the website, there are some links for the documents in English, and you can download the documents you need.

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*-ム / 全### / 取55-2#058-> <b>購買システム</b> SSC (環境業態) 加入グループ各社ではクラウドサービスを活用した機関システムの運用を予定しています。 戦闘システムに関する概要や確確意動を1次向します。							A Ar ar	TDATA         DATA INSIGNT         サービス         単数         サステナビリティ         総務権         製品務権           AribaNetworkに関する利用条件         AribaNet (大き取引にあたり事前に下記利用条件に合意頂く必要があります。         お取引の前にご確認ください。         日本         日本
<b>&gt; 5</b> 問い合わせ						ć	四 な A 取	図 ARDBAREWARKL要する利用条件(使用は、2011年10月17日) (PUF・0ペーン、414AD) なお、本利用条件に合意頂けない場合は、従来進り紙の注文書や聴求書によるお取引を継続いたします。 Arlbaアカウント設定ガイド 取引先様に対応頂くAnbaアカウントの設定ガイドです。お取引の開始までに実施ください。
<b>概要</b> SSC (鏡貝実務) 加入グループ各社では、SAP Ariba(以下、Ariba)やe-statifingを用いた購買システムの運用を予定しています。							既	② Arbaアカウント設定ガイド(変新日:2021年12月17日)(PDF:51ページ、2596KB) 第LENTTデータとArba取引展版を締結いただいている場合、以下提載の手限を必ずご参照のうえ、Arba取引限係の締結を実施ください。 ◎ 取引開始成数の受入方法を手動設定にしている場合の対応方法(更新日:2020年11月30日)(PDF:8ページ、1,308KB)
取引先様に現積から納品/諸求までの各業務(赤枠)をArba上で実施いただくことで、業務の電子化・効率化や印紙代、郵送費などのコ SSC (第[1]業務) 取入のループ各社 見描な振 見描な振 発注手紙 22 23 24 24 24 24 24 24 24 24 24 24	スト削減を進めてまい 引先様 見描回答	Dます。             					ین ۱ ۱ ۱ ۸۰ ۸ ۲	設定ガイドの私記として現在Arbaを利用いただいている取引先務向けに、Arba世世者極の変更を実施される際の手順を発載します。対象者様はご参照ください。 ② 管理者情報のメンテナンスについて(更新日:2020年11月30日) (PDF:12ページ、488KB) 「管理者情報のメンテナンスについて」に現載の「手順C」にてカスタマーサボートへの局合せをされる際の手順を視載します。対象者様はご参照ください。 ③ アカウントへアクセスが必要な場合のArbaへのコンタクト方法(更新日:2020年11月30日) (PDF:3ページ、1,053KB) Arba上の源求者除着期間を11年22月に延長する長期間アーカイブ離極の利用手順を現載します。希望者様はご参照ください。 ④ 読求者アーカイブ設定方法(更新日:2020年11月30日) (PDF:4ページ、1,170KB) Arba利用の手引書
							改 今	改めて視聴する予定です。 今しばらくおまちください。 10P

# 2. Operational Rules for Order Confirmation

2-1. Preconditions for Order Confirmation
2-2. Quotations
2-3. Points to Note recording Persons for Implementing the (

2-3. Points to Note regarding Persons for Implementing the Order Confirmation

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### 2-1. Preconditions for Order Confirmation

Below is the preconditions for implementing the "Order Confirmation".

- Submission of the "Order Confirmation" on Ariba shall be deemed to have approved an order (the "Order").
- If you reject the Order due to reasons such as any discrepancy in the content of the Order, you should notify the Buyer outside Ariba within 10 business days from the day of placing the Order on Ariba. If you fail to notify within the period, you shall be deemed to have approved the Order. Without submission of the "Order Confirmation," you shall be deemed to have approved the Order.
- In addition to the above, if the Buyer would like to cancel the order, the Buyer will ask you whether the order would be cancelled or not via e-mail. In line with this, the Buyer will issue the cancel order on Ariba, however, if you cannot agree with the cancellation, you should notify the Buyer outside Ariba within 10 business days from the day of placing the cancel order on Ariba.
- In the event of any discrepancy of the Order content between the items shown on an Ariba screen and the content of attached files, the items on the screen will take priority.
- In principle, contracts are not concluded in writing. If contract documents with signature spaces are attached, submission of the "Order Confirmation" is an alternative to signatures.

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### 2-2. Quotations

- Quotation is not scope of Ariba for overseas suppliers.
- Both parties conduct offline negotiations as usual and agree with the details of a quotation.



### 2-3. Points to Note regarding Persons for Implementing the Order Confirmation

- Ariba does not have workflows that enable to be used in implementing the Order Confirmation. We would like to thank you for your consideration on operational aspects. The Order Confirmation should be implemented directly by or after approval of any person with necessary authorization.
- If the Order Confirmation is implemented by a non-authorized user, this is deemed to have implemented the effective Order Confirmation. Please understand it in advance.
- The Supplier should establish operational rules and thoroughly implement them internally.

# 3. How to Implement Order Confirmation

- 3-1. Flow for Implementing Order Confirmation Tasks
- 3-2. Order Notice E-Mails
- 3-3. Procedures for Displaying the Order Confirmation Screen via Notice E-mails -
- 3-4. Procedures for Displaying the Order Confirmation Screen Ariba -
- 3-5. Procedures for Implementing the Order Confirmation
- 3-6. Order Status
- 3-7. Order Modification/Rejection

## **3-1. Flow for Implementing Order Confirmation Tasks**

This section explains the standard flow for tasks from receipt, confirmation to submission of the Order.



After placing the Order, a notice e-mail is sent. This notice e-mail describes an URL for a screen of the details of the Order. Without going through the e-mail, you can log in Ariba directly to check the Order.

#### Notice e-mail sample

"NTT DATA" <ordersender-prod@ansmtp.ariba.com></ordersender-prod@ansmtp.ariba.com>		see the "Ariba Account Settings Guide"
You can reply to this message. Ariba Network or other Ariba cloud services will send your reply to the appropriate message recipient(s) and link it to its corresponding document. SAP Ariba stores your contact information (email and name) according to the policy at <a href="https://service.ariba.com/w/collab-platform/common/tou/en/MessagingPolicy.html">https://service.ariba.com/w/collab-platform/common/tou/en/MessagingPolicy.html</a> . By replying to this message, you're accepting the terms in the policy.	* If it is con orde	s an order notice e-mail for a change tract, this e-mail shows the words "changed ər"
AN-ORD-EID#prod#3rp8rzndge5lrd7v3#3#AN-PO- CLB#6CEZx1bJogcKVlc9+pfM+Iu6lqtZP6fHhoYuthZrstshSdB5aPpBL5ZGsCfUpqmF0NrLVHcdAcvan/dPlzH5W/1jtRJMT9mgNKNhwVxNXIZugK1CjOss 9LhzcfolVAYILQPyNI5lve0A7Rhu6viYz1QbikG6Ro4E6FZYYBPmrl8=# There is a new order in your Ariba Network inbox. You may use the following URL to get your order and update its status: https:// Thank you for using Ariba Network.	Thi Col * Fo sec	is portion shows a link to a screen for the Order nfirmation on Ariba or procedures for confirmation from a link, see ction 3-3 in this Guide.

\* For procedures for setting notice e-mails

#### 3-3. Procedures for Displaying the Order Confirmation Screen - via Notice E-mails -\_1/2

This section explains procedures for checking the content of the Order on Ariba from an URL described in a notice e-mail.

- 1. Open an order notice e-mail and click the described URL
- 2. The Ariba Supplier Login Screen appears. Enter the "User Name" and the "Password" and log in Ariba
  - \* For the details of login procedures, see the "Ariba Usage Guide\_Common"



#### 3-3. Procedures for Displaying the Order Confirmation Screen - via Notice E-mails -\_2/2

3. When successfully logging in, the notified Order appears. Check the content



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## 3-4. Procedures for Displaying the Order Confirmation Screen - Ariba -\_1/3

Without going through the notice e-mail, you can directly check the content of the Order on Ariba.

1. Log in Ariba to click the "Inbox" tab



2. Click the "Order/Release" on the displayed submenu

Home	Inbox 🗸 Outbox 🗸	Catalogs Reports Messages	
Orders and I	Orders and Releases	V Order Number	Q
	Collaboration Requests		
Orders, Ir	Time & Expense Sheets	Click the "Orders and Releases"	
0	Early Payments	0 0 0	

### 3-4. Procedures for Displaying the Order Confirmation Screen - Ariba -\_2/3

3. The "Orders and Releases" screen appears. Click the "Order Number" for the applicable Order



### 3-4. Procedures for Displaying the Order Confirmation Screen - Ariba -\_3/3

4. The notified Order appears. Check the content

SAP Ariba Network Enterprise Account					۵ 🛑
Purchase Order: POOOOO					Done
Create Order Confirmation 🔻	e Invoice Hide   Print -	Download PDF -   Ex	port cXML   Download CSV   Res	end	
Order Detail Order History					
<b>NTTT Datta</b> Trusted Global Innovator <b>From:</b> 株式会社エヌ・ティ・ティ・データ Japan 135-6090 東京都 江東区 豊洲 3 の 3 の 3 豊洲センタービル Phone: +81 (050) 55469064		To:		Purchase Order (New) POOOOO Amount: ¥150,000 JPY Version: 1	
Line Items			$\sim$	~~~~~	Show Item Details
Line # Part # / Description	Туре	Qty (Unit)	Need By	Unit Price	Subtotal
1 SC194-019105	Service	15 (pcs) 🛈		¥4,444 JPY	¥66,660 JPY Details
【単価契約】家電製品・家電リサイクル					
Order submitted on Received by Alba Network on: This Purchase Order was sent.	ba Network. 1   Print =   Download PDF =   E	port cKML   Download CSV   Re	send		Sub-total: ¥66,660 JPY
					Done

### 3-5. Procedures for Implementing the Order Confirmation\_1/8

This section explains procedures for implementing the Order Confirmation.

1. On the displayed "Order Detail" screen, click the "View more" in the "Payment Terms" section \*If the order has an attached file, open and confirm it



#### 3-5. Procedures for Implementing the Order Confirmation\_2/8

2. The detail of "Other Information" appears. Including the appeared contents, check the contents of the "Order Detail"



#### 3-5. Procedures for Implementing the Order Confirmation\_3/8

3. After checking the displayed content, click the "Details" in the "Line Items" section

Ship Al	l Items To		Bill To			Deliver To			
<b>株式会社エヌ・ティ・データ</b> Japan 135-6090 東京都 豊洲 3 の 3 の 3 豊洲センタービル 江東区 Ship To Code: PLT9910030 Phone: +81 (050) 55469064 Email: xxx@zzz.com			<b>株式会社エヌ・ティ・ティ・</b> デ Japan 135-6090 東京都 豊洲 3 の 3 の 3 豊洲センターと 江東区 Phone: +81 (050) 55469064	<b>データ</b> ごル		受取人E 株式会社エヌ・ティ・ティ・	データ		
Line Ite	ms						Show Item	Details 📅	
Line #	Part # / Description	Туре	Qty (Unit)	Need By		Unit Price	Subtotal		
1	SC194-019105	Service	15 (pcs) 🕕			¥4,444 JPY	¥66,660 JPY	Details	
	【単価契約】家電製品・家電リサイクル					Click the "Details"		!	
Order submit Received by This Purchas	ted on: Ariba Network on: e Order was sent deliver	red by Ariba Ne	twork.		L		Sub-to	tal: ¥66,660 JPY	

#### **3-5.** Procedures for Implementing the Order Confirmation\_4/8

#### 4. The details of the "Line Items" appears. Check the content

ne #	Part # / Description	Туре	Qty (Unit)	Need By	Unit Price	Subtotal	
L	SC194-019105	Service	15 (pcs) 🕕		¥4,444 JPY	¥66,660 JPY	Summary
1	【単価契約】家電製品・家電し Status	リサイクル					
	15 Unconfirmed						
(	GenericDetail						
1	Other Information						
	Req. Line No.:	1					
	Requester:						
	PR No.:	PROOOO					
	Collaboration Request:	PROOOO-ROOO					
	Request Title:	木村-【単価契約】家電製品・家	電リサイクル				
	支払方法(Payment Method):	1_現金払い_Cash payment					
	契約締結方法(Method of concluding a contract):	PurchaseOrderOnly					
	支払条件・検収条件 (Payment conditions / Acceptance conditions):	1					
	Classification Domain:	custom					

### **3-5.** Procedures for Implementing the Order Confirmation\_5/8

5. After confirming that there are no problems in the content of the Order, click the "Create Order Confirmation" to click the "Confirm Entire Order" on the displayed submenu

Ariba Network Enterprise Account	unt	
Purchase Order: P00000	Click the "Create Order Confirmation"	Done
Confirm Entire Order Update Line Items Reject Entire Order <b>NTTDATA</b> Trusted Global Innovator	Create Invoice Hide   Print +   Download PDF +   Export cXML   Download CSV   Resend Click the "Confirm Entire Order"	
From: 株式会社エヌ・テイ・ティ・データ Japan 135-6090 東京都 豊洲 3 の 3 の 3 豊洲センタービル 江東区 Phone: +81 (050) 55469064	To: Purchase Order (New) POOOOO Amount: ¥66,660 Version: 1	JPY

#### 3-5. Procedures for Implementing the Order Confirmation\_6/8

6. The "Confirm Entire Order" screen appears. Click the "Next"

Confirming PO					Exit	Next
Confirm Entire						
1 Order	<ul> <li>Orde</li> </ul>	r Confirmation Heade	er		* Indic	ates ed field
2 Review Order Confirmation	Confirm As Purcha: Cu Re <b>Addition</b> \$[OCNot sure to p However	anation #: sociated se Order #: ustomer: NTT DATA Supplier ference: al Information ification_label]In order to con ress "submit" button on the o please note that the arreem	firm receipt of this order, please rder confirmation submission sci nent will not be concluded	be reen.	Click the "	Next"
	SHIPPIN Est. Cor Cor	IG AND TAX INFORMATION mpletion Date: mments:		Est. Tax Cost:		
	Line I	tems				
	Line #	Part # / Description	Qty (Unit)	Unit Price	Subtotal	Tax
	1	SC136-010101 PC・サーバなどのハードで Current Order Status: 1 Confirmed As Is	1 (pcs) ① ウェア購入、ハードウェアのイン	¥100,000 JPY シデントサービス	¥100,000 JPY	¥8,000 JPY
					Exit	Next

#### **3-5.** Procedures for Implementing the Order Confirmation\_7/8

#### 7. The "Review Order Confirmation" screen appears. Click the "Submit"



#### 3-5. Procedures for Implementing the Order Confirmation\_8/8

8. The "Order Detail" screen appears again. Click the "Done" and finish processing



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### **3-6. Order Status**

On the "Order Status" which is an item displayed on a screen, you can check if it is necessary to respond to the Order Confirmation.

The Order Status can be checked on the "Orders and Releases" screen and the Order Detail screen.

The order status name before the Order Confirmation is different between new and change contracts.



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The pictures on this document are for illustrative purpose.

#### **3-7. Order Modification/Rejection**

In principal, the content of the Order is agreed before the Ariba operation between the Buyer and the Supplier. Please note that no modification arises after receipt of the Order.

If you need to modify the content after receipt of the Order due to unavoidable reasons, you should use means such as e-mails to harmonize recognition with the Buyer outside Ariba. The Supplier cannot reject the Order on Ariba. The Supplier should wait until the Buyer cancels the Order, modifies the content and then places the Order again.



#### [Reference] Introduction of operational examples of placing dispatcher to deal with orders

Order cannot be sent to all Sales Representatives \*.

Therefore, each sales representative will review their orders on Ariba.

You will need to implement order confirmation and invoicing.

If necessary, please consider the following workaround example (setting up a dispatcher) in your company.



\* Up to 3 notification email addresses can be configured (up to 5 notification email addresses for orders)

# **Revision History**

## **Revision History**

#	Revision date	Portion revised	Revision overview	Ver.
1	2022/5	-	First edition	1.0
2				
3				
4				
5				
6				
7				
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